

ARIZONA PAIN MANAGEMENT & REHABILITATION

ESTELLE R. FARRELL D.O.

APPOINTMENT CANCELLATION POLICY

Our office staff strives to schedule appointments in a professional, timely manner in order to allow quality care for all our patients. When a patient does not keep the appointment reserved for them, this deprives another patient from receiving treatment in that reserved time slot. Therefore, it is the patients' responsibility to remember their own appointments and since we no longer place reminder calls, we do however send out an email with your appointment date and time. Please make sure that we have your current and correct email address.

We ask that you call at least **24** hours before your appointment to cancel or reschedule. If it is after our office hrs, please leave a voicemail message. Patients who call to cancel their appointments on the same day as the appointment will be charged a no show fee. The no show fee for a missed or late cancellation is **\$100.00**.

The cancellation fee for Electromyography (EMG) testing is **\$300.00** since we need to schedule out at least 1 hour for this test and the Fee for same day cancellation of an Ultrasound is **\$150**.

Date

Patient Signature